PLUS
ACTIVE RTLS

REAL TIME LOCATION
📍 Guests, staff & assets

No Fixed Table Layout	Real Time	Locate Guests Anywhere

SUBSTANTIALLY INCREASE PRODUCTIVITY, STAFFING EFFICIENCIES AND CUSTOMER EXPERIENCE - USING REAL TIME DATA

Order

A PLUS RTLS Table Flag is handed to the guest at the POS. The Flag number is associated with the order. Guests can wander the venue and find the most suitable location to relax until their order arrives.

Track

The system is capable of tracking the location of the guest to within 10cm, whether they are seated in dining areas, gaming areas, outdoor areas or even standing at the bar; PLUS RTLS knows exactly where they are.

Deliver

Staff simply type in the guests tag number and the location on the floor plan is instantly displayed, even if the guest is moving between areas. Staff can then promptly deliver the order, without wasting time wandering the venue.
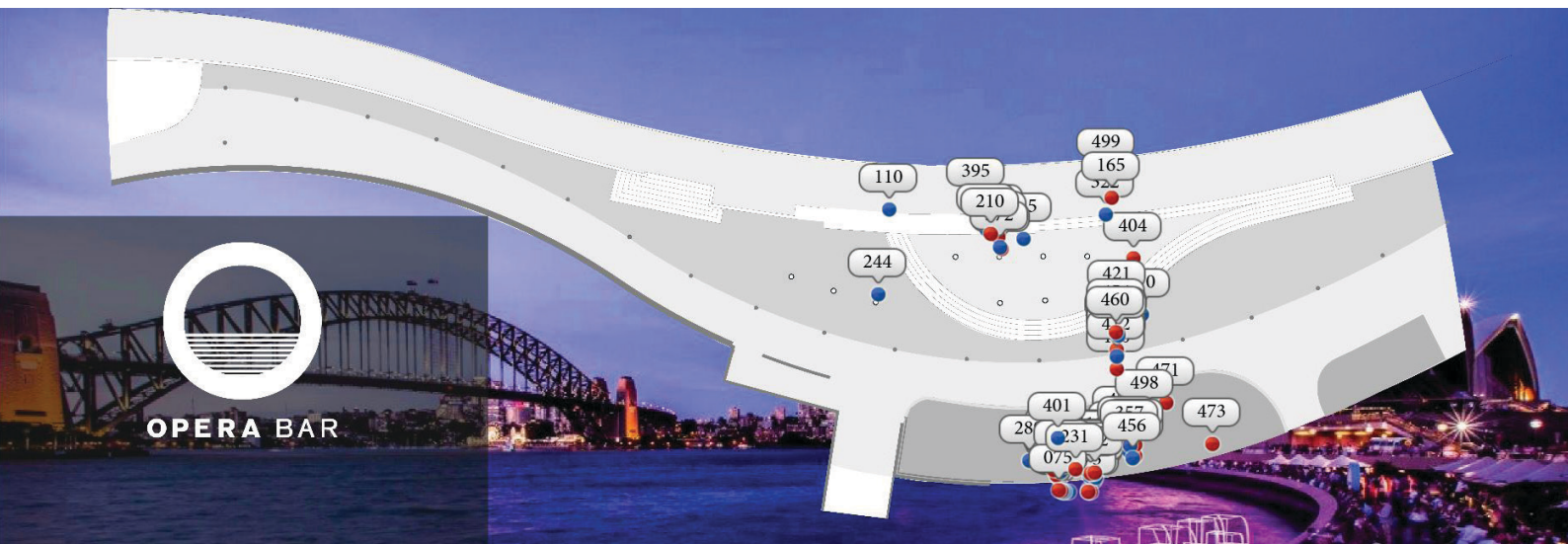
Report

Using the PLUS advanced reporting module, management can analyze the efficiencies of food runners, meal order times, Average Wait times and Guest trends.

Improve

Keep Managers informed of "Real Time" trends, statistics and opportunities for improvement

OPERA BAR

PLUS Guest Positioning Solution identifies the precise "real-time" location of customers waiting on order delivery in large, complex venues with table positions that vary from day to day. Searching aimlessly for table tents and hearing the annoying "beeps" of pagers are things of the past. The PLUS Guest Positioning Solution helps create a seamless and enjoyable customer experience, by allowing guests the flexibility to move about your venue with the confidence that their order will find them!

Using our patented RTLS (Real Time Location Solution) technology, 1000's of tags can be tracked simultaneously and accurately throughout your venue, allowing the functionality to be expanded beyond Guest Location. RTLS Tags can be attached to Staff, High Value Assets, Poker Machine Keys, Contractors and Security Personnel; allowing immediate location and visualization.

Advantages

- Increase Productivity and Efficiency
- Locate guests anywhere/anytime
- No equipment fixed under Tables
- Versatility and Scalability
- A better guest experience
- Easy to Use
- Custom branding available
- Familiar Product (Table Flag)
- Built by Hospitality Experts
- Long Battery Life (2 Years)

Clients

merivale

OPERA BAR